

Product change notification number:

PCN_20230310_Firmware_Update_CANlink_mobile_3600_v2.0.0

Date: 05.04.2023

Title: Firmware Update CANlink mobile 3600 v2.0.0

Product identification: See material number on type label.

Reason for change:

<input type="checkbox"/> Design	<input type="checkbox"/> Quality/Reliability	<input type="checkbox"/> Packaging
<input type="checkbox"/> Manufacturing Location	<input type="checkbox"/> Change of certification	<input type="checkbox"/> Labeling
<input type="checkbox"/> Expansion of product family	<input type="checkbox"/> Material	<input type="checkbox"/> Assembly
<input type="checkbox"/> Logistics	<input checked="" type="checkbox"/> Software update	<input type="checkbox"/> End of Life

Change Description:

To enhance the device functionalities CANlink mobile 3600 devices will be delivered with the new firmware version 2.0.0.

The new firmware revision is already available in our DataPlatform [Firmware Management](#). Please use this convenient feature to update the devices in your fleet. Please consider our [Safe Remote Updates Guideline](#) when planning the update campaign.

Proemion urgently recommends that you always update your devices to the latest released firmware version. Failure to update firmware may result in elevated errors, higher data consumption or even loss of connectivity for which Proemion is not obligated to provide technical support or warranty. If you have any problems or questions regarding the update, please contact our support team at <https://support.proemion.com>

The new firmware revision including the release notes is also available for download in our Download Center at <https://docs.proemion.com>

Identification method to distinguish the change:

See serial number on type label.

Qualifiable impact on quality and reliability:

No impact on form and fit. Enhanced functionality.

Samples: available will be available soon not applicable



Proposed first ship date¹: 05.04.2023

Last time order for devices: Not applicable.

Last time ship for devices: Not applicable.

End of Repair-Service for devices: Not applicable.

End of Support for devices: Not applicable.

Proemion contact: sales-team@proemion.com

Appendix

List of changed products

Proemion Part Number	First Serial Number	Description
253004070	2317001	CANlink mobile 3637
253004071	2315001	CANlink mobile 3677
253004081	2314001	CANlink mobile 3633
253004082	After 2314019	CANlink mobile 3673
253004083	2317022	CANlink mobile 3611
253004084	After 2309010	CANlink mobile 3651
253004095	2315001	CANlink mobile 3613
253004096	After 2314019	CANlink mobile 3653
253004097	2314001	CANlink mobile 3657
253004334	After 2313040	CANlink mobile 3617

¹ The proposed first ship date is the forecasted date that a customer may expect to receive changed products. This is determined by the estimated date of inventory depletion on the PCN issue date. This may be affected by fluctuations in supply and demand. Consequently, although customers should be prepared to receive changed products on this date, Proemion will continue to ship pre-changed products until a time in which the inventory has been depleted. This may result in pre-changed products being shipped to customers after this forecasted date.

